Flexisource IT
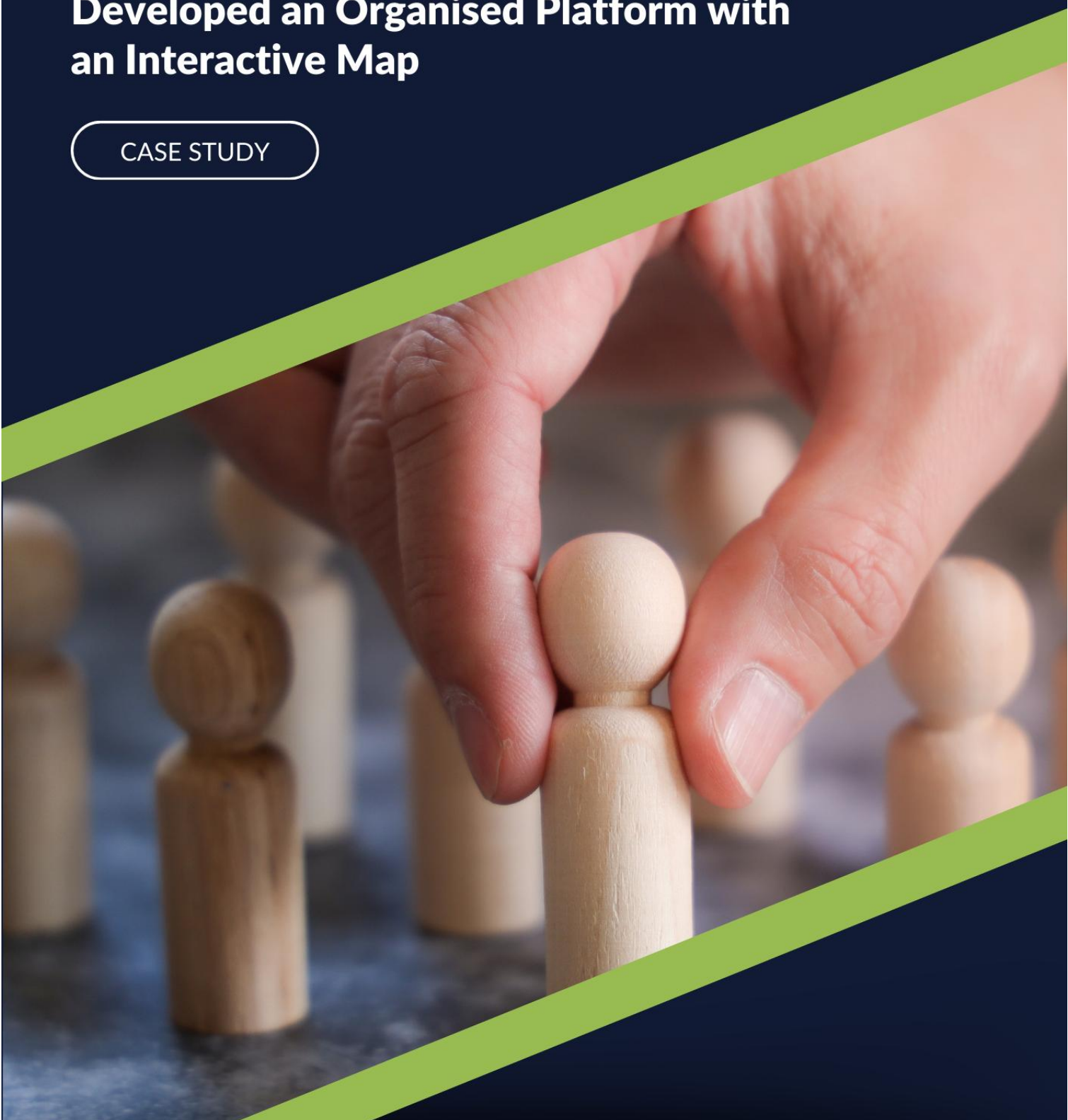
Simplified Management and Organisation : How Flexisource IT Developed an Organised Platform with an Interactive Map

CASE STUDY

Executive Summary

A database for public art partnered up with Flexisource IT to resolve a specific challenge: creating a platform accessible for government and large organisations to manage public art auditings.

Collaboration was made with approval as Flexisource IT proposed an enhanced and more organised platform which provided an end-to-end solution for the government and large organisations to manage, audit, and derive value from their art collections.

The project was completed in 10 months from September 2023 to July 2024 utilising the scrum process. Overall the client was heavily involved in the development stages leading to a smooth delivery.
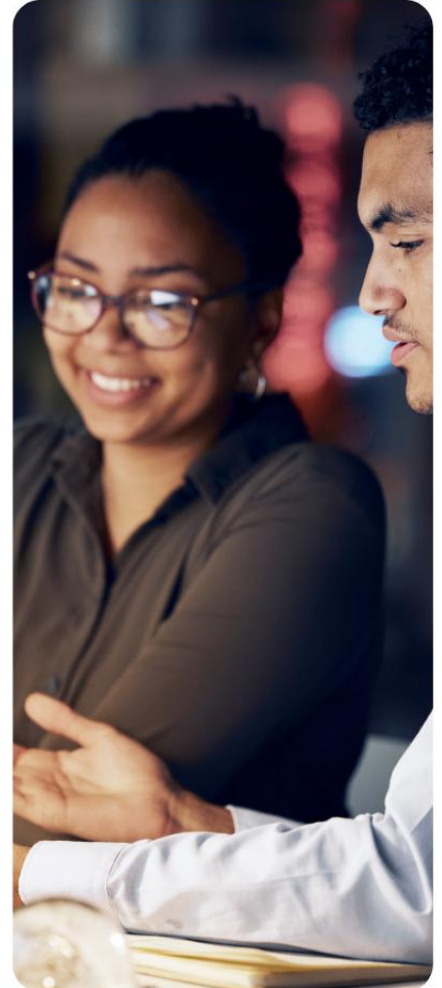
About the Client

Our client started out as a public art database which was built organically. Overtime, new clients began to onboard and migrate their collections within their database. They began to target the government and large organisations managing public art whose goal is to audit their art and be made aware of its status.

Problem Statement

What started out as a simple database for public art turned into a large platform of users that needed to manage their installations. To keep up with their company's growth, the client chose to upgrade their services for customer convenience and accessibility.

The client wanted an organised platform which could provide end-to-end solutions for government and other organisations to manage their public art. This included auditing and deriving the value of each installation.

Their biggest issue for the client was the lack of accuracy in their map service. They needed an interactive map included in the platform that can pinpoint locations of public art. After finding out about Flexisource IT, the client proceeded to reach out to us and discuss their issue.

Flexisource IT's Solution

Flexisource IT chose to accept the collaboration, promising to develop the end-to-end solution based on the client's requirements. Utilising the Flexisource IT method, the client was promised a speedy delivery thanks to the scrum process implemented by the team leads and managers.

Roadblocks

The entire partnership lasted 10 months with continuous collaboration with the client. Because of this, there were no significant roadblocks and issues during the implementation. No delays were made in comparison to the given timeline.

While Flexisource IT offers services mid-partnership if needed, the entire process didn't require one. It was a smooth sail which ended in a profitable partnership.

Results

Once the platform was delivered there were no further comments made by the client. No changes were needed and it was a successful end to a months-long development and QA stage. The clients were extremely pleased of the outcome, enjoying the entire application's performance.

For the Flexisource IT team, it was all in a day's work. Experienced in handling tight deadlines and sensitive data, the team delivered exactly what they promised in confidence ten months earlier.

Other Recommendations

Currently, the platform is a huge success that requires no other updates or additional services. However, scalability is just around the corner. Future services may be required from Flexisource IT's end to deliver an up-to-date platform capable of doing more interactions within the platform they have delivered previously.